

# INTERNET SALES POLICY STATEMENT



## POLICY

Amantii recognizes the importance of information provided over the internet. Therefore, we do not as a policy prohibit or discourage dealers from advertising our products on the internet. It is advisable, however, that customers purchase Amantii products from local authorized dealers who are knowledgeable and can aid in technical assistance, installation, and provide any additional information or services if necessary.

Amantii does not approve of the sale of our products outside the authorized local dealer's service area.

Amantii dealers are an essential part of the Amantii customer experience. Customer Service is paramount to the success of the company, and as an authorized Amantii dealer you are expected to uphold Amantii values. As an authorized dealer, it is your responsibility to:

- Provide qualified installation and after-market service
- Administer our warranty program and service
- Adhere to the Amantii Minimum Advertised Price Policy (MAP Policy)

Amantii dealers are only responsible for the units they sell, and not the warranty and service of other product sold by other dealers.

Only the registered business address of the authorized Amantii dealer is eligible to receive shipments from Amantii.

There is a Manufacturer Suggested Retail Price (MSRP) for all Amantii products. Any advertising below our MSRP will not be tolerated. (See MAP Policy).

## AGREEMENT

Dealer (Legal business name and dba):

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Date: \_\_\_\_\_

Dealer Representative (Signature and title):

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Date: \_\_\_\_\_

## CONTACT INFORMATION

**Eastern Canadian Order Desk Contact:**  
Phone: 877.850.9458 - Ext 4  
Email: eastcanorders@cannedheat.com

**USA Order Desk Contact:**  
Phone: 877.850.9458 - Ext 2  
Email: usaorders@cannedheat.com

**North America West Technical Service:**  
Phone: 877.850.9458 - Ext 5  
Email: cdn-service@amantii.com

**Western Canadian Order Desk Contact:**  
Phone: 877.850.9458 - Ext 3  
Email: westcanorders@cannedheat.com

**North America East Technical Service:**  
Phone: 877.850.9458 - Ext 1  
Email: cdn-service@amantii.com

**Vancouver Office:**  
Phone: 604.684.6040